



Dear Delta Dental Subscriber:

Quality Service...

A Standard at Delta Dental

Delta Dental is pleased to provide you with the service you have come to expect from the industry leader in dental benefits. In fact, providing the best service possible is so important to us that quality service is one of our Core Values. To that end, we have created many convenient ways for you to access any information you may need about your dental coverage.

Use Your Telephone

Call our DASI (Delta's Automated Service Inquiry) system at (800) 524-0149, 24 hours a day, seven days a week. This system provides eligibility information, benefit levels, claim status, time limitations, available benefits for oral exams, cleanings, and X-rays, our mailing address, and the names of participating dentists near you.

If you have additional questions, you may exit the system to speak with a Customer and Claims Services representative at any time during normal business hours (Monday through Friday from 8:30 a.m. to 7:50 p.m. Eastern Time).

Use Your Computer

Our Web site has information about our products and services, a searchable dentist directory, a complete list of contact numbers, and much more. Visit our Web site at www.deltadental.com. You can also use our online Consumer Toolkit at www.consumertoolkit.com to access your own benefits, claims, and eligibility information, print an identification card, and read oral health tips.

Use Your Cards

Below are your Delta Dental cards. Our toll-free telephone number and Web address are printed on these cards for your reference.

This card is for reference purposes only and is not a guarantee that coverage is in force.

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DELTA DENTAL

For inquiries about your dental benefits, or to find a participating dentist, reach us at:

DeltaUSA 1-800-524-0149
www.deltadental.com

Visit www.consumertoolkit.com to access your own benefits, claims, and eligibility, and print an ID card.

This card is for reference purposes only and is not a guarantee that coverage is in force.

Mail claims only to:

Delta Dental
P.O. Box 9085
Farmington Hills, MI
48333-9085

Send written inquiries to:

Delta Dental
P.O. Box 30416
Lansing, MI 48909-7916

SUBSCRIBER NAME (SRMC Employee)

SUBSCRIBER SOCIAL SECURITY NUMBER (SRMC Employee)

9557

GROUP NUMBER